



The GMC and Complaints

Practice Management

What to do if you receive a letter from the GMC concerning a complaint

Sometimes GPs receive a letter from the GMC.

This can be a very traumatic event and the very strong advice from the LMC is NOT to send off a hasty and possibly angry reply.

You may later regret sending an ill thought-out hasty reply.

We advise doctors in this situation to take a little time to think about the contents of the letter and then take advice.

You should always take expert advice.

Contact the LMC in the first instance and we will almost always recommend that you contact your defence organisation who will always help you construct a measured response as well as advise you on how to manage the situation.

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