



The Humberside Group of Local Medical Committees Ltd

Newsletter: 24th October 2017

The LMC Newsletter is a round-up of interesting news and information for GPs and Practice Managers in Hull, East Yorkshire, North Lincolnshire and North East Lincolnshire. You can read from top to bottom or alternatively, use the contents section to jump to items of interest. Items marked with a * and in orange on the content list are highlighted either because of their importance or because they contain information you may not yet have seen elsewhere.

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INSPECTION

CQC State of Care in General Practice Report

This new report, covering evaluation of inspections involving every practice in England over the period 2014-2017, is billed by the CQC as providing the most detailed analysis yet of the quality and safety of general practice.

Whilst concerns over the burden placed on practices by the CQC inspection process continue, it is notable that this report shows that general practice consistently receives the highest ratings for the quality and safety of care of any sector in health. 90% of practices are rated as either good or outstanding – an increase from 83% from the first inspection programme – which is a remarkable outcome given the pressures on services.

Download the report at <http://www.cqc.org.uk/publications/major-report/state-care-general-practice-2014-2017>.

TRAINING, EVENTS & OPPORTUNITIES

Humberside LMC Event

Humberside LMC Event



FROM CRISIS TO RENAISSANCE?
**Delivering a Sustainable Future
for General Practice**

Guest Speaker:
Dr Richard Vautrey
Chair, BMA's General Practitioners Committee
Followed by Humberside LMC AGM 2017

7:00-9:00pm
Food served from 6:00pm

7 NOVEMBER 2017

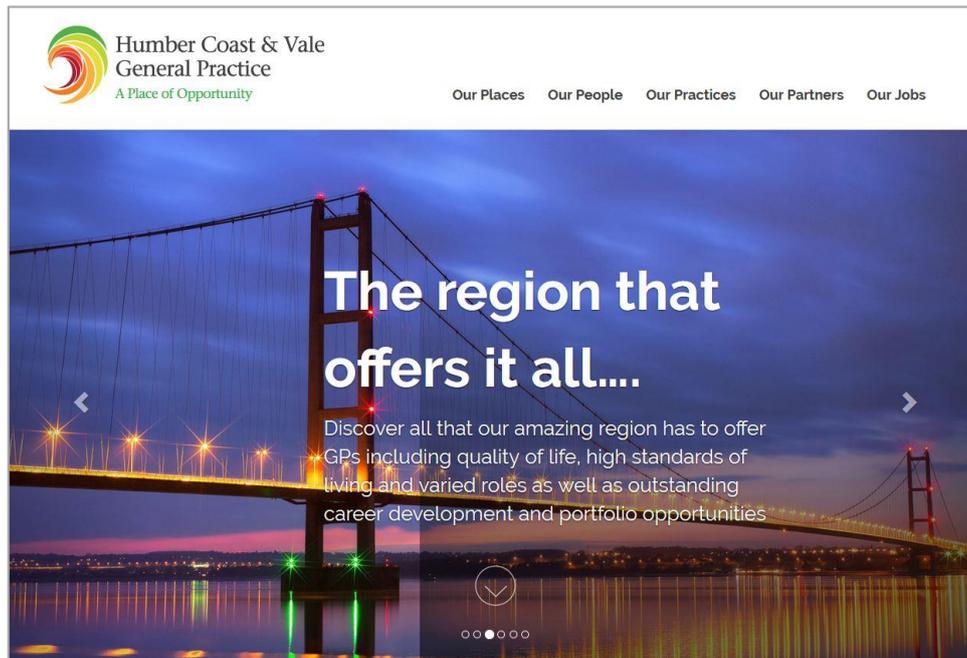
LAZAAT, COTTINGHAM

This is a FREE event but bookings are essential.
Book online at: <http://bit.do/dPdp6>

Places are filling fast for our forthcoming special event **'From Crisis to Renaissance? Delivering a Sustainable Future for General Practice'** on **Tuesday 7th November 2017** when we will welcome guest speaker GPC Chair Richard Vautrey. The event at [Lazaat in Cottingham](#) will incorporate our AGM and regular LMC meeting and will be a great opportunity to find out more about the LMC and meet colleagues in general practice.

Food will be served from 6:00pm with the event running 7:00-9:00pm. Book your place [here](#).

Update - Humber Coast and Vale General Practice Jobs



Thanks to all the practices that have posted vacancies on our new site <http://www.generalpracticejobs.org.uk/>.

A reminder if you haven't tried the site yet that it enables you to post vacancies both for GPs and other practice staff for free. You can use the templates and guidance created to run alongside the site to develop eye-catching adverts and materials to appeal to candidates and give the best impression of your practice and the local area. See the [resource pack](#) (PDF) for full details.

We also have 'area' adverts running in the BMJ on the following dates:

- 21 October
- 28 October
- 4 November
- 11 November
- 25 November

If you plan to advertise any GP vacancies over the coming weeks, please do consider starting your practice adverts at a time to coincide with the above. The resource pack provides details of the discounted rate available to all our practices and our contact at the BMJ.

If you have any queries about using the website please contact us.

Lincolnshire LMC GP Conference

There is still time to book a place at this event being hosted by one of our neighbouring LMCs on **Thursday 2nd November 2017** at Belton Woods Hotel, Grantham, NG32 2LN from 09:00-17:00.

GPs are welcome to attend this event which will be chaired by Dr Zoe Norris, Sessional GP sub-committee chair and regular Pulse columnist.

All attendees will receive a certificate of attendance for CPD time. More details and online booking at <https://www.lincslmc.co.uk/events/4233>.

Cancer Research UK and RCGP Cancer Clinical Priority Regional Workshop

This one day workshop on **Thursday 16th November 2017** will focus on the enhanced role of primary care in cancer control.

Taking place from 09:30-16:00 at The Novotel Sheffield, 50 Arundel Gate, Sheffield, S1 2PR, the workshop will be hosted by keynote speaker Dr Richard Roope, RCGP and CRUK Clinical Champion for Cancer. Attendees will gain an improved knowledge and understanding of early recognition and referral of symptoms of suspected cancer.

More details and online bookings at <http://www.rcgp.org.uk/learning/north-england/white-rose/cancer-research-uk-and-rcgp-cancer-clinical-priority-regional-workshop.aspx>.

PRACTICE MANAGEMENT

PCSE Update – Printing of Medical Records

It has been brought to the LMC's attention that the following reminder was included in a recent PCSE bulletin to practices.

Medical record movement – important reminder

Following feedback from practices, unless you have had confirmation that a patient's GP to GP transfer has been successful, please can you print out a full and legible copy of the patient's electronic record, and include in the patient's medical record envelope (Lloyd George) when forwarding records for patients deducted from your practice. For information governance reasons, patient records should not be copied and sent on CDs or mobile storage devices.

It is the LMC's view that it is perfectly acceptable for records to be provided on CD providing that the information is encrypted. We have raised the issue nationally with GPC and a formal request has been made for PCSE to issue a correction.

Duty to Provide Emergency and Immediately Necessary Treatment

It has been brought to the LMC's attention by NHSE that some practices have been refusing to see patients for immediately necessary treatment.

The LMC would like to remind practices that they have a contractual obligation to provide emergency and immediately necessary treatment.

NHSE has indicated to the LMC that if a practice is turning patients away for emergency and immediately necessary treatment then they would likely issue a remedial notice or a breach letter which could lead to sanctions.

Full details of the duty to provide emergency and immediately necessary treatment are contained within Part 5, paragraph 17 of the National Health Services (General Medical Services Contracts) Regulations 2015 and are also reflected in the National Health Service (Personal Medical Services Agreements) Regulations 2015.

Information is also contained on the BMA website as copied below - [BMA - Patient registration](#).

Duty to provide emergency and immediately necessary treatment

Practices have a contractual duty to provide emergency treatment and immediately necessary treatment free of charge for up to 14 days.

This applies to any person within their practice area that has been:

- refused application for inclusion in the contractor's list of patients
- who is not registered with another provider of essential services
- whose application for acceptance as a temporary resident has been rejected

There is no definition of immediately necessary treatment in primary medical services contract regulations.

However, in relation to people who are visiting or not a resident in England, it should be viewed as including treatment of new conditions and also pre-existing conditions that have become exacerbated during the period of a person's stay in England, subject to the contractor's clinical judgement.

Important Information – Reimbursement for GP Registrars

The LMC has been notified by NHS England that a number of practices in our area still need to claim reimbursement of outstanding payments from PCSE for their GP Registrars (GPRs).

A new process was introduced by PCSE that requires completion of a [new K4 form](#) to ensure that any registrar on a vocational training scheme receives the correct salary and is placed on the correct pay scale.

Problems have arisen for a number of reasons:

- Not all practices are aware of the new form
- Some practices may have the understanding they have already provided PCSE with the required information, but if this was not submitted on the new K4 form it will not be processed
- There is a possibility that some K4 forms have been returned from PCSE to HEE but have not been actioned.

If your practice has not yet completed a [new K4 form](#) in respect of each trainee please do so without delay.

Forms should be returned to Jane Docherty, Senior Programme Lead, Intensive Expert Management Team, Primary Care Support Services. If you have any questions regarding completion of the form

please contact Jane by phone in the first instance – her contact details are 07900 715356/jane.docherty1@nhs.net.

Jane's team has been set up to ensure practices in the Yorkshire & Humber region that have monies owed to them for their GPRs receive payment without further delay.

If you have any queries about this issue please contact the LMC for help and advice.

Support Service for GP Registrar Payments

The LMC has been advised that that very few practices in the Yorkshire & Humber area have contacted the PCSE support service, commissioned only for a 9-month period to support employing GP Practices. The support service assists all training practices with implementing the 2016 junior doctor's contract and responds to any questions the practices have.

Please use this service whilst it is still available. Contact details can be found at <http://www.nhsemployers.org/your-workforce/pay-and-reward/medical-staff/doctors-and-dentists-in-training/information-for-employing-gp-practices>.

New 'How To' Guide for Viewing GP Registrar Payments

In response to feedback from practices, a new guide on how to view GP registrar payments on Open Exeter statements is now available on the PCSE website. Download the document [here](#) (PDF).

Reimbursement for Rooms Used by Other Healthcare Services

The LMC has been made aware that the new CMR1 form asks practices to list each room's use and states that only GMS use of the room will be reimbursed. This will be relevant to any practices that allow other healthcare services, such as midwives and physios, to use their rooms.

The District Valuer Office for the North East has provided clarification on this – see box below. They confirm that if a room is being used for NHS work and only a service charge (not rent) is being paid, they would generally include this in the CMR valuation, although the final decision on what is reimbursable lies with NHS England.

If your practice experiences any problems with non GMS room usage being reimbursed, please contact the LMC office.

I can confirm that when looking at the notional/reimbursement rent payable for a property we consider the following when we are deducing the CMR payable;

In cases where there are rooms occupied by a separate NHS provider, we would need to know what (if any) charge they pay for using the room. If the occupying party pays a service charge for heating, lighting, cleaning etc. then we would generally include this space within the CMR valuation. The reason is that the practice is not making any profit from this transaction, just covering their running costs.

In cases where the room is sub-let and the occupying party is paying a rent then we would exclude this space from the CMR valuation. The reason is that otherwise, the practice would receive two lots

of rent for this space, one from the service provider and one from NHS England.

In undertaking the valuation we would also have regard to the previous valuation undertaken and try and be consistent with this in terms of the space that we include (ensuring there have been no material changes to how the building is used since we undertook the previous review).

Finally, I would advise that if you think the space should be reimbursed that you list this in full on the CMR1 accommodation form.

I should also emphasise that the final decision on what is reimbursable lies with NHS England. If they believe that the space should not be reimbursed then they can ask to exclude it. Other issues may include whether they think the service being provided is something that they are happy to reimburse and/or whether the room or rooms are being used sufficiently by the NHS provider to justify reimbursement.

General Practice Electronic Declaration

Submissions are now open for the annual electronic declaration (eDEC) for 2017/18. NHS England North (Yorkshire & the Humber) have produced a letter with FAQs and guidance – download [here](#). Submissions can be made via the primary care website www.primarycare.nhs.uk and the closing date is **Wednesday 29th November 2017**.

GUIDANCE & RESOURCES

New Patient Information Leaflet on Referral to a Specialist

NHS England, the BMA and the National Association for Patient Participation have jointly badged a new leaflet: **“What happens when you are referred by your GP to see a specialist?”**

The leaflet includes a helpful checklist for patients to ensure that they know to expect medication, a Fit Note and contact details for questions that arise following treatment by a consultant in secondary care or community health centre.

Download the leaflet (PDF) at

<http://www.nhs.uk/NHSEngland/AboutNHSservices/doctors/Documents/What-happens-when-you-are-referred.pdf>.

Dementia Update Videos

New CPD modules on Dementia have been added to the FourteenFish library and can be watched free of charge until the end of October.

[Part 1](#) (22 minutes) is written around the updated NICE guidance of September 2016, presented by Dr Mark Coombe, a working GP in Hampshire. [Part 2](#) (38 minutes) gives practical advice for primary care facilities and staff.

Visit the FourteenFish video library at <https://www.fourteenfish.com/library>.

New Resources for Stay Well This Winter

NHS Choices has included health tips and made information available on [their website](#) to support Stay Well This Winter. The campaign is aimed at keeping people informed of how they can stay well during winter to help them avoid having to be admitted to hospital. Public Health England has also created a resource pack which includes a series of posters – free to download from [their website here](#).

Patient Online – Additional Applications

As you will be aware, patients can now access their online services via a selection of applications which have been assured by GPSoc. Evergreen is one of the applications now paired with EMIS, SystemOne and Vision.

A new patient information guide for use by TPP practices has been developed which will help patients how to connect with their GP records both via the Evergreen Life website and Evergreen Life app.

Download the guide [here](#) (PDF).

Guides to Help People with Disabilities Access GP Online Services

NHS England have launched practical guides to help disabled patients access GP online services.

The guides are aimed at supporting people with sight loss, hearing loss, autism or learning disabilities. They have been developed to help patients use GP services online such as book appointments, repeat their prescriptions and view medical records.

Bespoke guides have also been published to help people access online services, such as how to sign up to online services, how to keep accounts secure and how to request access for a carer.

For more information about these new guides see NHS England's [Patient Online Support and Resources](#).

New Version of LMC Practice Nurse Training Guide

A second version of our recently published Practice Nurse Training Guide is now available to download. Produced in response to concerns about access to training for this group of staff, the guide lists short, full day, online and ongoing courses with full details of costs, training locations and how to book onto each learning opportunity.

Download the guide [here](#).

New Report Showcases New Care Models' Use of Technology

The report [New Care Models: Harnessing Technology](#) explores how five vanguards are implementing innovative digital technology solutions in new approaches to care. It also highlights how technological solutions should be co-produced with people who use services and clinicians to ensure that solutions are anchored in their needs and experiences.

The report, published by NHS Providers, NHS Confederation, NHS Clinical Commissioners and the Local Government Association, looks at services in:

- East and North Hertfordshire
- Better Care Together Morecambe Bay
- Better Together Mid Nottinghamshire
- Salford Together
- East Midlands Radiology Consortium

Read the report [here](#).

CONSULTATIONS

Changes in Regulations to Support Development of ACOs

NHS England has launched a consultation on changes to regulations to facilitate the operation of Accountable Care Organisations (ACOs). The process of developing of the ACO contract has highlighted the need to make changes in the regulations to make them applicable to the new contract, and the organisations using it.

Changes are proposed to allow GMS/PMS contract holders to suspend their contracts to take part in a fully integrated ACO, subject to a right of reactivation – a proposal designed to incentivise GPs to participate in ACO models.

The LMC's position remains that the Alliance model presents fewer risks to general practice than the fully integrated model which should only be considered in scenarios where integrated working is well-advanced and collaborative relationships are well-developed. In most cases, the retention of GMS/PMS contracts within an Alliance Model (rather than their 'suspension' within a fully integrated model) should not pose a barrier to more integrated working.

You can read the full consultation document [here](#) and respond online [here](#). The consultation closes on **Thursday 2nd November 2017**.

GENERAL NEWS

LMC Casual Vacancies – GP Representative Members

We are currently seeking to fill casual vacancies on the LMC and we're inviting doctors to express interest. We hope you will agree that a strong LMC is essential to represent general practice and comprehensive GP membership from all LMC constituencies is an important part of our ability to influence.

Any doctor who is interested (in this case both principal and/or sessional) should contact Amalia at the LMC - amalia.booker@nhs.net.

The LMC meets monthly at 7pm at Lazaat in Cottingham, with a hot meal provided from 6.30pm.

Petition – General Practice as a Shortage Occupation

This petition, created in response to a shortage of GPs in Lincolnshire, calls for the Home Office to put GPs on the 'shortage occupation' list. The petition runs until March 2018 and will trigger a government response if it reaches 10,000 signatures.

You can find details of the petition at <https://petition.parliament.uk/petitions/200523>.



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